

HOW TO CREATE YOUR OWN

# Social Media Strategy



**FMCG FOCUS**

# Social Strategy

## Objective for this strategy

The goal is to increase brand awareness, engagement, and sales for FMCG (Fast-Moving Consumer Goods) brands by showcasing their commitment to sustainability. This strategy will focus on social media activations that engage consumers, communicate brand values, and create positive brand sentiment around environmental responsibility.

### 1. Define Your Target Audience

#### Primary Audience:

Eco-conscious consumers

(age 18–45), particularly Millennials and Gen Z, who are actively seeking sustainable alternatives.

Affluent consumers

Who are willing to pay a premium for eco-friendly, sustainable products.

Environmentally aware influencers and activists

Who advocate for sustainability in the FMCG sector.

#### Secondary Audience

Families

Who are looking for safer, eco-friendly products for home and personal use.

Brands and retailers

Who share similar values and are partners in sustainability.

### Core Message & Values

1. Sustainability as a Core Principle: Demonstrate that your brand not only provides eco-friendly products but also prioritizes sustainability in all aspects of its operations.
2. Transparency and Authenticity: Offer behind-the-scenes insights into your sustainable sourcing, packaging, and production methods.
3. Community Contribution: Showcase how your brand actively participates in social and environmental initiatives, such as carbon offset programs and efforts to reduce plastic use.
4. Pioneering Sustainable Innovation: Highlight how your products or services are at the forefront of innovation for a more sustainable future.

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## Key Platforms & Tactics

### Platform Selection:

Instagram & TikTok: Perfect for visual storytelling, influencer partnerships, and real-time interactions, making them ideal for environmentally aware younger audiences.

Facebook: Suitable for fostering deeper connections with a wider age range, particularly families and more traditional consumers.

LinkedIn: Effective for establishing credibility and showcasing your company's sustainability efforts to business leaders, potential partners, and investors.

Twitter: Great for engaging in ongoing discussions about sustainability, industry trends, and updates about your brand.

YouTube: Best for sharing longer content such as documentaries, behind-the-scenes footage, and comprehensive sustainability narratives.

## Content Pillars

### A. Educational Content (Inspire and Educate)

Sustainability Insights & Advice: Provide concise educational posts that guide consumers on living sustainably (e.g., minimizing plastic usage, practicing mindful consumption).

Eco-Conscious Product Highlights: Showcase sustainable ingredients, packaging, and ethical sourcing practices for every product.

Debunking Myths: Clarify common misconceptions surrounding sustainability in the FMCG sector (e.g., "Is eco-friendliness always associated with higher costs?").

## Content Examples

"Did you know? Our products are crafted with 50% less plastic. Small steps can lead to a big impact. #EcoFriendly"

A carousel post illustrating how one of your products minimizes environmental impact throughout its entire lifecycle, from sourcing to disposal.

### B. User-Generated Content (Fostering Engagement & Community)

Customer Stories: Motivate customers to share their sustainability experiences with your products by using branded hashtags (for example, #SustainableWith[BrandName]).

Challenges & Contests: Initiate sustainability challenges (such as a #PlasticFreeChallenge) where participants can win prizes by showcasing their efforts to reduce waste.

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## **Content Examples:**

“Got recycling hacks? Spill the beans and tag us with #SustainableWith[BrandNameHere!] for a chance to score a year’s stash of eco-friendly goodies!”

Shine a spotlight on our amazing customers flaunting their green lifestyles with our products—think recyclable packaging and upcycling genius!

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## **C. Influencer & Brand Partnerships**

**Sustainability Ambassadors:** Team up with influencers recognized for their environmental activism or those who genuinely care about sustainability. By partnering with eco-conscious influencers, you can enhance the reach of your message.

**Brand Partnerships:** Work alongside other brands and NGOs that are engaged in sustainability initiatives. Joint campaigns can effectively strengthen your brand's dedication to environmental efforts.

## **Content Examples:**

“We’ve joined forces with the amazing @SustainableSusan to whip up some eco-friendly kitchen goodies—because saving the planet should be a piece of cake! 🌱 #EcoCollaborate”

And guess what? We’re also teaming up with a tree-planting initiative, showering you with live updates as we grow a forest on your behalf! 🌱✨

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## Interactive & Engaging Formats

### Engaging Activities for Promoting Sustainability

- Polls & Quizzes: Create interactive polls or quizzes focused on sustainable habits to both educate your audience and add an element of fun.
- Instagram/Facebook Stories: Utilize Stories to share time-sensitive promotions or offer behind-the-scenes insights into your sustainable practices.
- Live Sessions & Webinars: Organize live Q&A sessions featuring experts, company founders, or brand ambassadors to discuss sustainability topics.

### Content Examples:

Poll: "What's the toughest nut to crack when going plastic-free? A) Scavenging for alternatives B) Roping in your pals C) The price tag!"

"Don't miss our Instagram Live this Friday with [Sustainability Expert] where we'll dive into how brands can shrink their carbon footprint and save the planet!"

### E. Impact-driven Content

Carbon Footprint Monitoring: Highlight the positive impact of your brand over time, such as "We've prevented 10,000 tons of CO2 emissions by transitioning to renewable energy" or "We've kept 1 million plastic bottles out of landfills."

Purpose-Driven Campaigns: Connect your brand to broader environmental causes. For instance, contribute a percentage of your sales to support forest conservation or ocean cleanup efforts.

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## **Content Examples:**

"This month, every time you snag a product, we're sending some cash to help save the oceans!"

Let's dive in and make waves together!   #SustainableFuture"

"We've kicked over 200,000kg of CO2 to the curb this past year! Talk about #SustainabilityInAction!"

## **Campaign Ideas**

### A. Green Friday (Sustainable Shopping Event)

Theme: Run a green version of Black Friday, encouraging sustainable alternatives to traditional shopping (e.g., limited-edition products, upcycled goods, or discounts for customers who bring in old packaging).

Activation: Create a series of posts leading up to the event showcasing sustainable alternatives and offering sneak peeks of the event's exclusive deals.

## **Content Examples:**

"This year, let's flip the script and make Green Friday the superstar of shopping! Get ready for fabulous discounts on eco-friendly goodies this week.  #GreenFriday"

Gather heartwarming stories from customers raving about their sustainable finds as we gear up for the big event!

### B. "Sustainability Heroes" Campaign

Theme: Spotlight the incredible tales of customers and employees championing sustainability.

Activation: Share snappy video testimonials or posts showcasing how everyday heroes are saving the planet—think waste reduction and crafty upcycling magic!

## **Content Examples:**

"Say hello to Sarah, our sustainability superstar! She's slashed her carbon footprint by a whopping 60% and is all about those eco-friendly vibes!  #SustainabilityHeroes"

"Tag your eco-hero who sparks your green lifestyle, and they might just steal the spotlight in our next post!"

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## Metrics & KPIs

Key Metrics to Track:

Engagement Rate: Monitor likes, comments, shares, and interactions on posts centered around sustainability.

Brand Sentiment: Keep track of brand mentions, emphasizing sentiment analysis (positive, neutral, negative).

Reach & Impressions: Assess how many individuals are engaging with your sustainability content.

User-Generated Content: Evaluate the quantity of UGC shared using your branded hashtags.

Sales Impact: Observe any increase in sales during campaigns or product launches focused on sustainability.

Website Traffic: Measure the rise in visits from social media, particularly to your sustainability-themed landing or product pages.

## Timing & Frequency

Frequency: Target 3-5 posts weekly on Instagram, Facebook, and TikTok, along with extra Stories, Tweets, and LinkedIn updates as necessary.

Timings:

- Share posts during high engagement periods (for example, 12-2 PM and 6-9 PM on Instagram and TikTok).
- Plan eco-focused campaigns in line with Earth Day (April 22), World Environment Day (June 5), or during dedicated environmental months like Plastic Free July.

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## Paid Media Strategy

Sponsored Posts & Ads: Implement targeted advertisements that highlight your sustainable initiatives, featuring clear calls to action encouraging shopping or participation.

Influencer Partnerships: Allocate funds for collaborations with influencers, particularly those who advocate for sustainability and resonate with your brand values.

Retargeting: Utilize retargeting ads to reach users who have engaged with your sustainability content but have not yet made a purchase.

## Community & Advocacy Engagement

Customer Feedback: Actively seek input from your audience using polls and surveys to enhance your sustainability efforts.

Support for Advocacy Groups: Amplify the voices of environmental NGOs and sustainability advocates by sharing their content, thereby aligning your brand with significant movements and demonstrating your commitment.

This approach will establish your FMCG brand as a frontrunner in sustainability, engaging your audience through valuable content while nurturing a supportive community focused on your environmental initiatives. By merging educational efforts with interactive content, collaborations, and clearly defined impact-driven campaigns, you'll develop impactful activations that truly resonate with consumers.